

Erasmus+ KA1 Vzdělávací mobilita jednotlivců v odborném vzdělávání Projekt 2023-1-CZ01-KA121-VET-000118961 Veškeré náklady jsou financovány Evropskou Unií.

# MALTA WORK EXPERIENCE 23/24

This project enabled the work experience of 26 students of the Business School and Further Education College Brno to Malta for two weeks (10 working days) in October 23 and April 24.







We received the grant from the European Union project Erasmus+ and 26 students + 2 teachers could travel to Malta in October 2023. We are the 17<sup>th</sup> group that were given this chance to live and work in an English-speaking country for two weeks. Everything was financed by the European Union. All we needed was pocket money.

During the time we worked in various Maltese companies: BCP Real Estate, Western Regional Council, Level Academy, QuickLets & Zanzi Homes, etc.

We became part of a team and were supervised at all times by at least one mentor. We participated in everyday procedures and developed new specialised skills in the field of our study. The managers prepared daily work tasks and monitored our progress together with our accompanying teachers. The managers evaluated our achievements at the end of the working experience.

Most of us worked in different companies. Those of us who are students of business school worked with business correspondence and with databases of clients, prepared presentations, dealt with internet enquiries, answered phones, took messages, served and advised customers and supported senior staff. We did some market research, assisted in various computerized activities such as processing, data input, emailing. We worked with internal IT system, PCs, printers, scanners and other office equipment. We also had some general duties such as filling, faxing and photocopying. We assisted and communicated with customers on daily basis and thus improved their communication skills.

The typical tasks of students of information services and librarianship were answering reference inquiries, lending documents to the user via automatic library systems, creating catalogue records of documents and books, modifying records in the database of books, looking up relevant records and communication with clients.

After working hours we had free time which we spent together or went sightseeing. We lived in apartments with a kitchenette where we could cook. Every once in a while we met with mentors from Travelmania, which is the partner of our school in Erasmus+. If we had any problem we could consult it with our teachers or a Travelmania employee.

It was great experience for all of us because we learned new skills and improved our English. At the end of the two weeks work placement project a ceremony was held to celebrate our achievements — we received the certificates of completing our work placement. We also received references from our employers and Europass Mobility. Some of us were offered a part-time job for summer.

# Our programme



On the first day when we came to Malta we were given Tallinja Explore cards for unlimited travelling on the island. We met our mentor Claire from the intermediary organization Travelmania who told us details about travelling and working. After the meeting we had to find our way to our companies and take a selfie which we had to show to our accompanying teachers. On Monday we started working.



From Monday to Friday we were working, but after work we went sightseeing. We visited e. g. Valetta, Sliema, St Julian's, Mdina. We swam and sunbathed on various beaches.

At the weekend, we went for a trip to Gozo - the northern island of the Republic of Malta.

In the end each of us received Europass Mobility. On Friday we said goodbye to Malta and travelled back to Brno.

We managed work in companies without problems and our employers appraised our communication skills, professional skills and work attitude. We improved our skills in contact with customers, administrative work and use of information technologies. We also learned to

present their work to our colleagues or customers in a suitable way, which contributed to the development of our soft-skills. We broadened our professional English terminology. All these

aspects will enable us to gain competitive advantage at the labour market. New experience from Maltese companies will be used during our further education and practice.

Work experience abroad is nothing to worry about. If you doubt it read about our experience in this brochure. It can be your turn next year! Our participants will give you advice and help you to be prepared!



"Hello, we would like to share our experience with you and give you some advice about your Maltese Erasmus. We can assure you that you'll enjoy your time in Malta."

# OCTOBER 2023

# Adéla Richterová

Work

My internship in Malta was a great experience for me. During this time I had the opportunity to work in the Local Government and carry out various administrative tasks. This placement allowed me to gain a deeper understanding of the functioning of the Maltese state apparatus and to improve my administrative skills.



My work was varied. every day I was given different tasks, for example, I did inventory, sorted and filed invoices, and helped the boss. The atmosphere at the workplace was very pleasant and friendly. All our colleagues were very nice to us and were very happy to help us with everything. They wanted to talk to us and also gave us tips for many trips to Malta.

#### Accommodation

We stayed at Hostel Paradise in Gzira, Malta. Located in the heart of the charming town of Gzira, Hostel Paradise is a cozy and clean accommodation. There was a bus stop about five minutes from our accommodation from which you could get to Valletta in 20 minutes.

We were divided into two groups, the first group stayed on the first floor and the second group stayed right on the second floor. I was in the room with two other students. Each of us had a bed, a wardrobe and a night table.

We shared a kitchen and a bathroom with the rest of the students. The kitchen was clean and well-equipped. I cooked my lunch every day for work, but I forgot to bring my lunch boxes (so make sure you don't forget them).

We used to go shopping at Lidl and Nonstopmarket. The nonstopmarket was right next to our apartment and we took a bus to Lidl about 10 minutes away. The prices in Lidl are almost the same as in the Czech Republic. The prices in restaurants are much higher than in the Czech Republic, but you can find cheaper places.

#### Free time

In my free time, I went to the beaches most often. The best beaches are far away (usually an hour to an hour and a half by bus): Paradise Bay, Golden Bay, Għajn Tuffieħa Bay.

In Malta, make sure to visit the historic city of Valletta, a UNESCO World Heritage site known for its Baroque architecture, museums, and stunning harbor views. Don't miss the megalithic temples at Hagar Qim and Mnajdra, some of the world's oldest freestanding structures. Enjoy the natural beauty of Gozo, Malta's sister island, with attractions like the Citadel in Victoria and the Azure Window (now collapsed but still picturesque). Lastly, indul ge in the crystal-clear waters of the Blue Grotto and the Blue Lagoon on the island of Comino, perfect for swimming, snorkeling, and relaxation.

When visiting Valletta, make sure to explore the historic St. John's Co-Cathedral, known for its stunning Baroque interior and Caravaggio's artwork, and take in the breathtaking views from the Upper Barrakka Gardens, overlooking the Grand Harbour.



#### Aneta Peterková

Work

I had the opportunity to work in a company that not only offered perfect communication among



colleagues but also had very friendly people. From the moment I ioined company, was greeted with warmth and kindness colleagues. They were always ready to lend helping hand

and make me feel like a part of the team. Local Government Building is not a company, but a state administration. I worked in a department that dealt with waste. That is, control of the export of sorted waste in individual cities and on individual days of the given month.

#### Accommodation

The accommodation offered essential equipment for a comfortable stay. The spacious rooms were equipped with air conditioning. Although the living room's air conditioning was nonfunctional. In our room there was a balcony. In our apartment for seven people there were two bathrooms. We even had a washing machine that allowed us to fulfill our laundry needs without hassle. The equipped kitchen consisting of a large fridge with freezer, stove, oven, kettle, toaster, and microwave oven allowed us to prepare our own meals. However, it was essential to note that the water was undrinkable, which required the purchase of bottled water for drinking purposes.

#### Free time

During our free time, we had the opportunity to explore the local attractions and amenities. One of the highlights was a trip to the capital city, Valletta. This historical city offered a glimpse into Malta's rich culture and heritage. Additionally, walking around Gzira, the city where the apartment was located, provided a chance to appreciate the beautiful surroundings.



However, one challenge we encountered during our free time was the traffic situation. It was probably the worst traffic I had ever experienced. The buses, which served as a common mode of transportation, often did not run according to the designated schedule. They operated on their own terms, resulting in delays and inconvenience. Furthermore, if the bus was full, it did not stop at the designated stops unless someone got off. This caused huge delays and frustration among commuters. About 30 meters away from our apartment there was a grocery store but the prices were a bit higher. That's why I had to commute approximately 10 minutes to Lidl, which proved to be a convenient option. Lidl offered a wide range of products, catering to various needs. The prices were also acceptable, making it a favorable choice for grocery shopping.

In conclusion, my work experience in a company with a pleasant and friendly working environment, perfect communication, and friendly colleagues was truly remarkable. The provision of comfortable accommodation added to the overall convenience. Despite the challenges faced during our free time, such as the traffic and unreliable bus schedules, the

opportunity to explore the local sights and amenities, as well as convenient shopping options, made it a memorable experience.

# Anna Spevárová

#### Work

Me and my classmate worked in the National Bibliographic Office which is a part of the National Library responsible for legal deposit. Our coworkers were nice and tried to help us, made sure we understood and if we didn't we knew we could ask for help anyone in the office. They were happy to help, fun and comunicative. They gave us a lot of different work tasks, some easier than others but also made sure we rested. We worked for seven and a half hours.



We had a kitchenette with a microwave, a fridge and a ketttle. Our coworkers liked share stories and fun facts about their lives. Malta, the near area and even some about the history of the Czech Republic. On our last day. our supervisor gave us a cheesecake as a goodbye gift.

Accomodation

We lived in an appartement in Gzira, there were seven students sharing one apartment. One apartment contained three rooms, two bathrooms, a kitchenette and a living room. If something

happened not to work, someone came to repair it as soon as possible. It was nice looking, the shop was not far and the coast was two minutes away. We cooked for ourselves, washed our clothes, it was approximately four minutes to the bus station. The restaurants and bars were near, but it was in a calm area.

#### Free time

The public transport was good, sometimes the buses were late or did not even stop, so we had to be earlier at the bus stop, just to be sure we get to work on time, otherwise it was really quick and effective. The shop we visited the most was named Orient market, which was a minute away from our appartement. The prices were mostly the same as they are in the Czech Republic. There was also a Lidl, which was not too far, and it was a nice walk through the beautiful streets. The night life was



amazing and we had bars and restaurants near. There are some beautiful attractions, cruises and sights to see on Malta. There are awesome beaches, we visited the Golden Bay which was a very nice sand beach, only an hour away from our apartment. We also visited the Manoel Island and Valleta.

# Denisa Halouzková

#### Work

I worked at the National Bibliographic Office (NBO) with one of my classmates. NBO is a part of the National Library responsible for legal deposit, it started in 2017. Legal deposit is every book, periodical, series, pamphlets etc. published in the country. In Malta the legal deposit is available for a present loan in the Malta National Library and the Gozo National Library, for reference in the Czech Republic legal deposit is available in the National Library, The Moravian Library and in the Olomouc Research Library. Our supervisor was Dr. Stephen Borg, who informed us about the history of Malta and the importance of legal deposit. Mr. Borg told us and showed us what to do and when he wasn't present at the moment our colleague Margaret would help us. Our other colleagues were Andrea, Carmen and Judith. For our last three days an intern from Germany came, her name was Fenja and she didn't speak English very well so we even practised some German when speaking with her. The workplace was small, full of boxes with books, but our colleagues were very friendly and always wanted to help us with something. Our tasks were sorting through periodicals to help Andrea with her job of checking

them on their library system, working with old gifted newspapers, preparing books for the **National** library of Gozo (stamping, sticking in barcodes and writing an identification number) and some small



tasks to help Mr. Borg with his work. On our last day me, my classmate and Fenja went to the National Library in Valletta for a tour. Overall it was a great experience and I'm very happy we had such nice and helpful colleagues.

#### Accommodation

We lived in 2 apartments in one building in Gzira, close to the harbour. Our apartment had two bathrooms, three rooms for two, two and three people and a kitchenette with a living room. Every room had air conditioning, there was a toaster, a kettle, a microwave, a fridge and an oven in the kitchenette. Our apartment was very close to a convenience shop which was open from 6.30 to midnight, restaurants, bars, main street, a bus stop and harbour.

#### Free time

In our free time we went for a tour of the capital Valletta, we went to see a 5D film about Malta. We went on a Gozo, Comino and Blue Lagoon tour. First we got on a boat and headed to the island of Gozo, where a bus took us from the harbour to the capital of Gozo - Victoria/Rabat, where we had two hours of free time. Then a bus took us back to the boat and we went to Blue Lagoon in Comino, where we had two hours to swim in the Blue Lagoon. The water was blue, clear and warm. When we came back in the evening, six of us from our apartment decided to go to a restaurant together. The next day we took a bus to Golden Bay. It is a very popular sandy beach. It took us an hour to get there by bus. We also went on a harbour cruise, which was very interesting and we saw a lot of very interesting ships and parts of cities. Traffic in Malta is very confusing at first because they drive on the left side and people don't use blinkers very often, but after a couple of days you will get used to it. When taking



a bus to work we had to wait at the bus stop at least twenty minutes earlier before our bus was supposed to come because the bus drivers didn't follow the timetables. Commuting in Malta fortunately doesn't take much time because of the size of the island.

# Gabriela Pitáková

#### Work

During my unforgettable Erasmus experience in Malta, I had the privilege of working with BCP Real Estate. It was an amazing experience that allowed me to not only gain valuable



professional experience but also build relationships with wonderful people. The team at BCP Real Estate was incredibly welcoming, and I felt right at home from day one. The working environment was supportive, and I was exposed to a diverse range of tasks, helping me grow both personally and professionally.

#### Accommodation

Our home during our Erasmus in Malta was nothing short of fantastic but it was nice and comfortable. We stayed in apartment for seven people. There were three bedrooms and three bathrooms, it provided ample space for us to coexist harmoniously. There was also balcony in all three bedrooms. The apartment was located in a vibrant neighborhood, close to the sea and town centre. There was also small supermarket next to our home. The view from our balcony was not that nice, we only saw some other buildings.

#### Free time

Our free time in Malta was filled with exciting adventures. We explored the rich history and culture of this stunning island, visiting ancient temples and charming villages. We were also going swimming into the sea with clear water. Boat trips were one of my



favorites. The blue lagoon which we visited was so beautiful with crystal clear water. The local cuisine was a delightful experience, with pastizzi and rabbit stew topping. Getting around was a breeze thanks to the efficient public transport system. Whether we were basking in the sun on the beautiful beach., wandering through the streets, or enjoying some retail therapy in the lively markets, our free time was always filled with unforgettable memories.

# **Kieu Thanh Hoang**

#### Work

I worked in the real estate agency called Alliance Real estate. Our main task was calling people and asking them if their property was still available. Other tasks included writing people



with properties (type of property, address) into an Excel chart. Our colleagues were very nice, they always helped us. As for our beginnings with the calls, they calmed us down and told us to not worry because it's a call and the person we're calling can't see us.

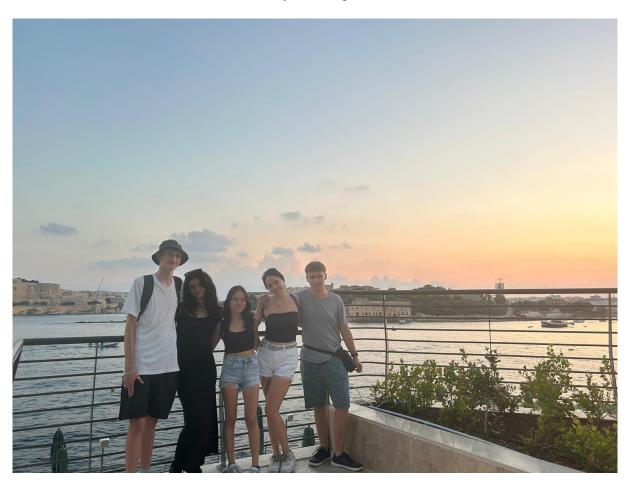
#### Acccommodation



At first, I was sad that we couldn't live in a house with a hosting family but now that I compare it, I'm glad we lived in our own apartment. We lived in Gzira which was very close to the capital city Valetta. Our apartment was close to pretty much everything. We had a small beach about 15 minutes away from our apartment. We also had a convenience store right down the street. There were 3 rooms, a living room connected to a kitchen and 3 bathrooms for each room.

# Free time

You can do a lot of things in Malta since there's sea, Valetta is about 15 minutes by bus so you can also go there. I really recommend going on trips for example to the Golden Bay beach which is an hour bus ride, but it's worth it. The buses... that was really something, sometimes when the buses are too crowded, the driver won't open the doors for you, he's just going to open the back doors for people to get off. That was also the reason why we were always late, because most of people need to get to work or school in the morning, so we had to wait around 10-20 minutes for a less crowded bus every morning.



#### Klára Cimbalníková

#### Work

I was working in Alliance BCP Real Estate. We had quite a short way to our work, by bus it was 10 minutes. I was working with Lenka, Gabča and Sabča. Our coworkers were really nice and when we asked for help with something they had no problem helping us. Our work was texting people on Facebook Marketplace to know if they are interested in the company's listing



and calling clients if they have anything for sale or rent. Then we were posting insertions for their places which they had for sale or rent and texting those people who were interested.

#### Apartments

We were living in two apartments. One by seven people, I was living with Lenka, Ujin, Denisa, Annička, Anet and Áda. And close to the apartments we had the bus stop and a shop.

Both apartments had their own kitchen, 2 bathrooms, 3 rooms, 2 rooms for two people and 1 for three and the one for three had a balcony. We had a big room where the kitchen, 1 bathroom, the living and dining room were all connected together. There also was a washing room with a washing machine.

In the kitchen we had a fridge with freezer next to it was a kitchen unit and on it was a microwave with a kettle and a toaster. Next to it was an oven and next to it was another kitchen unit with some sort of a cutting board I believe. Above these was a cooker extractor hood and there was one cupboard on each side. Next to the oven was a kitchen sink and a draining board which was connected to the kitchen sink.

I must say the rooms were nice and clean. The bathroom was also quite clean. In our room we had a high dresser and a balcony, on the balcony was a clothes dryer.

#### Free time

During the week and in the evening we went for a walk with Denisa and Annička I must say Sliema looks very beautiful in the evening, it's lit by small lights on trees around the coast, in the port there were many large and even small boats and yachts which were lightly swaying on the sea surface.

On Sunday we went to a sand beach named Golden Bay with my roommates. We had a good swim in the sea, we were searching for seashells, some of us were sunbathing. The sea water was a little colder since it was a little bit windy, but if you're longer in the water it got warmer.



On Thursday I went with my classmates in Saint Julians and we took a bus in Valletta, where we were around and we went to shops to buy some souvenirs. As for the traffic, sometimes it would take more then 20 minutes for the bus to arrive, then when it arrived, the driver didn't open the door for people to get on only to get off because it was too full, so it wasn't that good. I advise you to go always at the pedestrian crossing. And prepare yourself for a lot of honking.

# Lenka Čermáková

#### Work

My internship in Malta made a great impression on me and I see it as a memorable experience. It has a lot of reasons and one of them is my working place.

When we first came to BCP Real Estate, they welcomed us kindly and we almost immediately fitted into the team. Our supervisors were very clear what they wanted from us, and we always achieved it together. Firstly, we searched for properties on Facebook marketplace and then we

had to make calls and do some Excel tables. We even got to post offers of properties on Facebook marketplace. Our bosses were saying compliments to us because we did such a good job.

Every day they asked us if we wanted something from a store or if we wanted coffee and always took great care of us. We could grab anything from their kitchen and not feel ashamed. When we needed help from our supervisors, they were always there for us to answer all of our questions.

#### Accommodation

We lived in two apartments with seven people in each of them. I was glad that I could come to a dry place to sleep and that was almost it for spending my time there. I was always out exploring the city and beaches when I had the chance.

The best pluses the apartment had was not appliances but my roommates. I had fun with the girls I had been living with and our late-night talks. We went out several times and visited few places together.

# Free time

I tried to use every second of my free time to explore the whole country. What fulfilled me the most was wandering the streets tirelessly. That really made an impact and impression on me, mostly the architecture although local citizens are not allowed change facades of their homes.



There were times whilst I spent the whole afternoon on the beach enjoying the sun, sea and view. I have not been in a foreign country with sea for ages therefore I loved it till the last moment.

# **Michael Ceyp**

#### Work

Most of the time, there was only our supervisor in the office with us. Our supervisor was a young woman, she was really kind and happy to have us there. Communicating with colleagues was not a big deal at all. We understood each other well. The office where we worked in was

clean and with soft taste of professionalism. We did not speak with other colleagues much about our work, but we really enjoyed talking with them about things like what to do in Malta or how this job works normally etc.



# Accommodation

We had 4 air conditioners but only 3 worked. We had a washing machine that was great thing for sure. Each bedroom had its own bathroom that was super good. The equipped kitchen had plates and other stuff that could be used by 7 people without any kind of problem.

#### Free Time

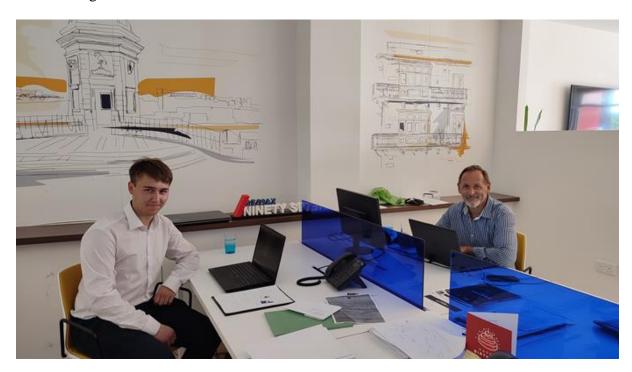
We did everything you can imagine so there is no need to worry about what to do in Malta. There are lots of beaches both sand and rock ones. Most stunning architecture from stone houses all the way to super modern skyscrapers. There is a pretty view of Valetta across the bay. If you are 16+ in Malta that mean you can do everything you like to. Food is good everywhere, so I recommend you visit as many different restaurants as possible and try eating foods that you have never seen before.

#### Michal Flek

#### Work

From my experience, I can say that the people I met in the company RE/MAX are willing to offer you more than just a cup of coffee It took me a while to get used to the speech of my colleagues, since everyone was from a different country so they had different accents. But do not worry, in no time you will understand their habits, jokes and much more. If you have any problems, they will help you. And above all, do not forget to talk to them often, they will be

glad. I also reccommend to wear long shirts and pants to work, because they like to use air conditioning.



# Accommodation

As 14 students, we were divided into two apartments with rooms of three, two and two. Each room had one bathroom available. The apartment was fully equipped with all the necessary dishes. The only thing i missed in the accommodation was soap. The interesting thing is that

the garbage is taken out in bags on the street. They do not use dustbins. The cleaners came regularly to change the sheets. We had a beautiful view of the street from several balconies. And another positive, it was quite close to work from the accommodation

# Free time

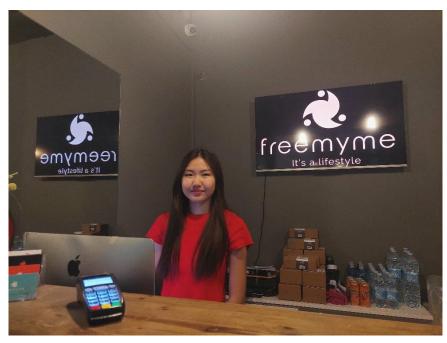
I reccommend that you only use transport for long distances, because buses are not reliable (it happened that the bus was literally an hour late). Shops are very close, sometimes they are expensive, but it surprised me that souvenir shops are quite cheap and you can usually find a wide assortment in them. Do not forget to visit places like the capital Valletta, Mdina, St. Julian's and the others, even more times. And do not forget to take pictures and film as much as you can, Malta is a wonderful place to visit



#### Nomin-Ujin Sarangerel

#### Work

I worked at a Freemyme Fitness Studio close to my apartment. I worked with two other girls that were also on internships. We were the same age, so we quickly became close. On the first day they showed me around and explained to me the things we have to do. The boss was so kind and helpful and I learned a lot thanks to them. For example, I learned to do cash flow, work with the company software, and communicate with



clients. I even had a chance to join the classes and try it for myself. Working with them for two weeks was so fun and unforgettable.

# Accommodation

We stayed in two apartments that we had access to with a room card. The apartment had three bedrooms, two bathrooms, a shared kitchen with a "living room", room with a washing machine and one balcony.

#### Free time

If you love shopping like me then you have to visit the biggest shopping mall in Malta called The Point Shopping Mall. It is located in Sliema near the Tigne beach. It has three floors and over 60 shops. If you love cute things then you should go to Miniso or Mumuso. They have a huge variety of cute plushies, school supplies or home goods.

The bus transport was awful. The drivers drove so aggressively so it was kind of a challenge to not fall over in the bus. The buses were never on time and when you were standing on the bus station you needed to wave for them to stop. If the buses were too full then the drivers wouldn't stop and just kept driving. Otherwise it was easy to get everywhere by bus. You could even go on a ferry to go to Valletta.

In Malta there are many beautiful monuments to visit. I really liked Upper Barrakka Gardens. I went there during sunset and the view was incredible. You could see other cities and all the ferries that passed by.

If you are in Malta it is a must to go to any beaches. There are stone beaches, but also sandy ones. I recommend visiting stone beach called Tigne beach. It has a beautiful view of Valletta especially during the evening. It is a very nice place to sit down and just enjoy the view.

You must visit this popular sandy beach called Golden Bay. It is quite crowded, but for a reason. The water is crystal clear and it is shallow. On the beach you can try many water sports, like for example kayaking. There are several restaurants and bars near the beach and it also has a beach volleyball court.



# Sofie Naďová

#### Work

I was working in Level Academy with my friend Verča. It is located in Birkirkara, 30 minutes away from our apartments. Our supervisor was Kevin and he was super nice and treated us like a friend. We helped him to find accommodation and transport for his next student internship. Other German students were working there at the same time as us.



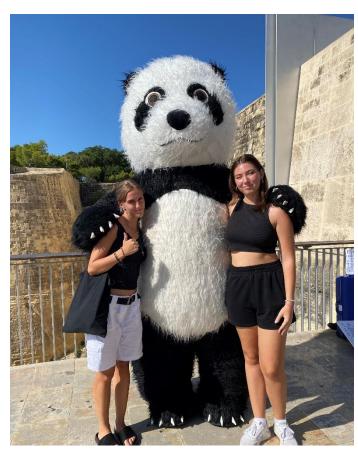
#### Accommodation

We were living in 2 apartments - one with 7 girls, and another one (that we were in) with 5 girls and 2 boys. In my opinion, it was better than living in hosting family. Our food was in our hands. Our breakfast was usually yogurt with some sweet pastry. If we had dinner in the apartment, it was usually lasagna, pasta, pizza etc., if outside, then pizza, McDonald's etc. Every group (me and Verča, three girls and two guys) had their own separate bathrooms with toilets. There was a shop that had everything you can think of like 2 minutes by walk, so if you need anything - there's that. Every room had its own air conditioning. In 3 minutes you'll be in the main street - harbor, benches to sit on and watch the boats or sunset, restaurants, bars, shops, souvenir shops etc. The bus stop is a 7 minute walk.

#### Free time

In our free time, we visited a lot of sights, city center, restaurants, harbors etc. The capital city Valletta has a lot of souvenir shops, beautiful architecture, interesting layout of the streets, restaurants and bars. We walked around our "hometown" for the internship = Gzira, we also walked around and visited some shops in a beautiful center of S liema - Point shopping center. There is gorgeous walk around it, place for sitting next to the sea, which is ideal for picnic, there is also sea entrance, lot of shops, bars and restaurants.

At the weekend, we visited Gozo - beautiful island with a lot of sights. Me and Verča visited St. Georges capel and it was gorgeous (we absolutely recommend visiting it). Blue Lagoon included swimming in absolutely beautiful and clear water – it is one of my favorite experiences there.



#### Veronika Novohradská

Work



I would like to tell you something about my experience with internship in Malta, because it was a huge opportunity for me to develop myself in many ways and I think you want to know more. I want to start with my company. I spend an amazing time in a company called Level Academy. It is a company that organise gaming or

studying projects for students from all parts of Europe. It was quite close to our accommodation in a nice location. I practised working with tables and used my computer knowledge. My supervisor was such a kind, friendly and funny person therefore I felt really comfortable and accepted in the company. He helped us when we were not sure, and he also recommended us his favourite places in Malta. I am very glad, that he had amazing English so I could practise

speaking. Overall, I was more than happy with the company and the supervisor. When we had some issue or please our teachers always helped us.

#### Accommodation

Our accommodation was also amazing. We lived in a fully equipped apartment with 3 rooms, 3 bathrooms and balconies. I shared my room with my friend Sofie, and it was such a fun. We had two separate beds, bedside tables and a large wardrobe. There was also washing machine so we could wash our clothes, iron and another equipment. Our kitchen was spacious and modern, so we cooked meals very often. When we had a problem, the maintenance staff helped us. Our accommodation was also conveniently located so we could transport everywhere very quickly. I personally really liked that our favourite beach was like 10 minutes away so we could enjoy the sea and the sun.

The highlight of our Malta internship was travelling, because we visited many interesting and beautiful places. Second day we had tour in Valletta which is a capital city of Malta. We learned a lot about Maltese history and visited the most famous monuments. Then we went to a 4D cinema with special effects and learned something new again. Valletta is a picturesque town with lots of beautiful buildings. There were also many shops with souvenirs, so we couldn't forget about them either.

During my working week, after work I always went to swim in the sea and sunbathe, and in the evening, I usually went for a walk in the city, which was full of lights and music. Everywhere was such a good atmosphere. People were dancing, smiling and having fun. We went on a boat trip at the weekend. First, we explored the island of Gozo, where I saw a beautiful cathedral and bought some souvenirs and then we moved on to the Blue Lagoon, very popular with tourists. There we were swimming in the beautifully clear sea and took a lot of photos. It was a wonderful place with stunning nature. If you are keen on swimming it is a must. In the evening we returned home tired but excited. Towards the end of our internship, we went on a boat trip around the ports. We saw many types of ships and looked at Valetta and the area of Three Cities from different points of view. All these trips gave me quite a lot and I think I will remember this experience for the rest of my life.

# Natálie Drápelová

Work



I worked in the real estate agency called Quick&Let's Zanzi homes. Our main work was calling people and asking them if their property was still available. We put the data of people with properties (type of property, address) into an Excel table. Our colleagues were very nice, they always helped us. It was overall a really nice experience.

#### Accommodation

In my opinion, it was better than living with a hosting family. We lived in Gzira which was very close to the capital city Valetta. Our apartment was close to pretty much everything.

We had a small beach about 15 minutes away from our apartment. We also had a convenience store right down the street. There were 3 rooms, living room connected to a kitchen and 3 bathrooms for each room.

#### Free time



We were mostly spending our time in Valetta for sightseeing or shopping or just hanging out. You can do a lot of things in Malta since there's sea, Valetta is about 15 minutes by bus so you can also go there.

I really recommend going on trips, for example to the Golden Bay beach which is an hour bus ride, but it's worth it. There are a lot of shops, restaurants and clubs, so there a lot of stuff to do in your free time.

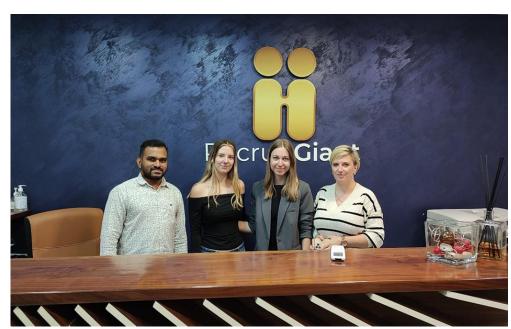
# **APRIL 2024**

## Barbora Bučková

#### Work

During these two weeks I worked in a company called Recruitgiant, it is a recruitment agency, where I was specifically working in the human resources department. It was a great experience that I will always remember and be grateful for. I worked there with Michaela and we got along pretty quickly. There were also other Erasmus students, two boys from Italy and the other two from Poland. It was nice to meet other people about our age and get to know them and their

culture. Since they were studying at universities, their stay in Malta was for three months. People in our workplace were really nice and friendly. We given were tasks such as scanning documents, replying to emails



potential clients, working with a database of clients and helping with research about opening a new department. We had half an hour every day for lunch where we could go to the terrace, eat our lunch, rest and get to know our colleagues.

#### Accommodation

We lived in the accommodation Vista Point Triq I-Universita, Msida. The apartment we stayed in was nice. There were two rooms, one for two people and the other for three people. I was in the second one, where we had our own balcony. It was really nice to eat breakfast and dinner in the evening with my friend. Every room had their own shower and we had a common kitchen and living room. At night it was quite cold because we only had a blanket to cover up. As I already mentioned, we had our own kitchen so we usually prepared our own food, we went to the nearest supermarket, Dave's, where we picked up the ingredients, such as vegetables, fruits and many other things that we needed.

#### Free time

During our stay we visited the capital city of Valletta, the first time we visited Valletta was on Monday 15<sup>th</sup> with the rest of the group, we also had a tour guide. The second time I visited Valletta was with my friend and we went to a really nice art cafe called Kuncett. At work my supervisor recommended that I visit the silent city Mdina, where the Game of Thrones was



filmed. It is a very beautiful city full of breath-taking architecture and many cafes that are worth visiting. Since part of our way to work was a twenty-minute walk, we at least could visit the famous Mosta Rotunda, where is our bus stop. It has a really nice square with many little shops and cafes.

In Malta we travelled mostly by bus. We received a card from Malta Public Transport.

Since the buses in Malta are a bit unreliable, we had to take Bolt

sometimes or just walk. Sometimes the buses did not even show up or they came thirty minutes late.

# Tereza Ciróková

Work

I worked in Regjun Tramuntana in St. Pauls Bay. It is the local government office. It is near the sea so every day during our lunch break we could go to see the beach or go to visit some

souvenir shops.

The work was very interesting and apart from administrative, I learnt a lot of new stuff and saw how some things work in real life. For example, I was doing traffic counts where I had a video and I had to count how many cars came from that direction and from another direction... it was quite hard to focus on for a longer period of time but it was interesting. And then I wrote the information to Excel.



There were also two students from Spain with us and we were sometimes working together which was also fun and we made new friends.

The cooperation with colleagues in the company I was working in was amazing, they were very kind and always open to help us. I felt very comfortable and we had a lot of fun. And I was never afraid to ask about anything.

#### Accommodation

The accommodation was nice, we had everything we needed and there were a lot of nice people there. They washed our bedsheets and took out the trash, so it was pretty clean there. We had few shops nearby where was everything we needed and the bus stop was also very close so we could travel anywhere on the island.

#### .Free time

About the free time, I think the hardest was the city transport, because the buses were late most of the time and when it was crowded, they didn't let us in. But overall, we had the card for all the buses, so we could travel anywhere and visit a lot things.

I liked Valletta a lot, it is very historic city and very interesting for sightseeing. People in Malta are also very friendly and kind so it was very easy to make some friends or ask for help.

# Michaela Čechová

#### Work

I was doing some administration in a recruitment agency. We answered emails of the people that were looking for a job, found contacts of the potential clients and filled in the tabs, we practiced writing on keyboard and working with excel. We also scanned and printed some documents and CVs. We shared the office with two other internship students from Poland and in the other office were two students from Italy as well. So, it was a pretty international company. On lunch breaks we could go chill and eat our lunch on a cute rooftop terrasse. We could take coffee and snacks anytime from the kitchen. We chatted with other employees and internship students, that was nice. It took us about 45 minutes to get from our apartment to work.

#### Accommodation

We lived in Msida in an apartment for five people. There were two bedrooms, for two and for three, each bedroom had its own bathroom and the bigger room had also a terrasse. There was a pretty big kitchen with a living room. The kitchen had microwave, a fridge, a toaster. lot a kitchenware and we even had our own washing machine. Everything was clean and pretty. In the bedroom there was functional air-conditioning.



I really liked that we had our own apartment with our own rules and we didn't have to rely on someone else, we were responsible for our own space and did whatever we wanted.

#### Free time

I personally didn't have that much time after work as my friends. We were going grocery shopping quite a lot to our favourite supermarket, because we had to cook for ourselves. Almost every day I went for a walk to explore the neighbourhood and we lived like a ten minutes' walk from the sea, that was amazing.

We spent a lot of time in Sliema, which was a city close to us. Sliema is a harbour city with a lot of nice restaurants, bars and shops. There is a pretty promenade around the whole harbour and it continues around the sea to the next city. There was clean and beautiful sea in our location, but no beaches: (The nearest was I think in St. Julian's, which is a very nice city for a day trip with even better nightlife.

The traffic in Malta is crazy, the bus could leave 5 minutes early or 15 minutes late, they don't care. On this small island there are just so many cars.

One evening we rented a tennis court and played tennis. Otherwise, most of the evenings we spent chilling at each other's apartments chatting, playing games or went out to the restaurant. On Saturday we went on a trip to Gozo, which is a really nice small island next to Malta. It was one of a few hot sunny days, otherwise it was windy and it even rained one day. I really enjoyed the stay in Malta. I definitely want to come back someday.

# Fanny Dinhová

#### Work



I worked at the Insynk Collective, which is a video/photo production company organizing events.

During my stay in Malta and working for the Insynk Collective, I have gained skills in Excel and PowerPoint as I had worked on exciting projects, such as creating presentations on a given topic.

When it came to gathering data on specific topics, I used program called Excel, so surely, I can see an improvement in that area. I got the chance to work in a friendly environment which consisted of young people, that were my supervisors who had provided a guidance when I was lost and did not know what to do. Most importantly, this company gave me the opportunity to take an insight in shooting days.

#### Accommodation

Life in Erasmus is not just about work; it's also about creating unforgettable memories with friends. As me and my room-mate have been living together for 2 weeks we were cooking together, we were enjoying movie nights, and simply unwinding after a day's work.

#### Free Time

Beyond the time spent at work and home, Erasmus offers a world of exploration and adventure. Here's how you can make the most of your free time. You can visit destinations like the island of Gozo or take thrilling boat trips. Not only that, but me and my friends were offered to pay a visit in the capital city called Valletta, we were guided with a professional and knowledgeable guide.

In addition, in my free time I went on shopping sprees, I had discovered local cafes, and delectable cuisines at local restaurants.

What did the Erasmus Experience mean for me? I gained lots of cultural experience, stepped out of my comfort zone, confronted challenges head-on, equipped myself with valuable life skills and experiences, enhanced my skill set, and expanded my professional network. It helped me to grow like nothing else.



#### Filip Džozlić

#### Work

Working at The Body Shop Malta was a fantastic experience during my work placement in Malta. The team there was incredibly pleasant and friendly, which helped me quickly adapt and feel like a part of the team. My main tasks involved archiving and sorting invoices, which was a great opportunity to gain a better understanding of the company's operations. Additionally, I also participated in entering new customers into the loyalty club and gained valuable knowledge about accounting in Malta, which helped broaden my professional horizon.

#### Accommodation

I didn't spend much time in my room as I wanted to make the most of the opportunities that Malta offers and are not available in the Czech Republic. My accommodation in an apartment with four other classmates was comfortable and pleasant. The apartment offered a living room



and to use the nearby running track for sports activities.

with kitchenette, bathroom with a shower, one bedroom, and a balcony, providing us with plenty of space for relaxation and rest. Thanks to the excellent availability of public transportation, I could easily commute to work, and it also allowed me to travel without any problems to Valletta and other cities. In the vicinity of our accommodation, we also had plenty of options to buy groceries in smaller shops

# Free Time

I spent most of my free time with my classmates, with whom we embarked on various activities and trips around Malta. We often went to the sea, where we enjoyed the sunny weather and swam in the clear waters. We also had the opportunity to participate in group trips with our teachers, for example, to the island of Gozo, where we visited the monumental city of Victoria, famous for its walls, and then moved on to the picturesque seaside village of Xlendi. The other island can only be reached by ferry, which sails around the smallest island of Comino and offers beautiful views of the surroundings. Another trip was to Valletta, where we admired the historical landmarks and the beauty of the city, adorned with a vast harbour and plenty of restaurants with local cuisine.

Overall, my Erasmus experience in Malta was an unforgettable adventure that brought me many new experiences and memories that I will carry with me throughout my life.

# **Martin Fiala**

#### Work

During my recent internship in Malta, I had the opportunity to explore many interesting aspects and gain valuable experience. I worked at the Regjun Tramuntana office, which is a local administration authority tasked with improving life in the region. The work I performed allowed me to utilize my Microsoft system knowledge to its full potential. I worked with Excel spreadsheets daily and managed documents in Word, enabling me to efficiently complete tasks and contribute to the team's success. My advice for future interns is to review or learn vocabulary relevant to the office environment before starting the internship. Additionally, setting computer software to English, if not already done, can help interns navigate programs more easily and learn new vocabulary.

#### Accommodation

The accommodation provided during my internship was flawless. A clean and comfortable apartment near the workplace provided peace and comfort after workdays. The fully equipped

kitchen, comfortable bed, and modern bathroom meant I didn't have to bring many things from home, such as towels or basic kitchen supplies. All I needed was a dish towel and some slippers for walking around the apartment. The accommodation was great not only for relaxation but also for spending time with friends. As a group of four guys, we didn't feel cramped in the rooms, and there was even space for visitors.

#### Free time

Despite the excellent work experience and flawless accommodation, I was most excited about the free time spent with my close friends and newly made acquaintances. We truly enjoyed ourselves in Malta! Besides exploring historical landmarks, we also immersed ourselves in the island's nightlife. Strolling through the streets of Valletta was fascinating, but the greatest joy came from discovering local bars and clubs. Dancing under the stars on the beach and tasting local delicacies were unforgettable experiences. For those planning to visit Malta, my simple advice is to let yourself be carried away by the island's atmosphere and explore beyond the main tourist attractions. Great experiences await where you least expect them — on less known beaches, in small villages, and in traditional local restaurants. And remember to enjoy every moment of your stay to the fullest! But not literally, keep in mind that you have to go to work the next day. :D

# Sandra Frišaufová

#### Work

I was working in a called company Solar Solutions, that was making PV panels and battery systems, solar water heaters, EV chargers which a battery for electric cars and underfloor heating. Everyone who was working there was really passionate about what they doing were and



everyone was extremely nice. We even made some strong connections with some of the colleagues like our supervisor John Mark, that was the most chill guy in Malta. I miss them very much. Our job at this company was calling clients from previous years like from 2015 to 2019. We were offering them a new battery system with grants up to 9000 euros. Most of the people were really nice, usually women. But some of the people did not even listen to us and did not say goodbye. But I must say that communicating with people over phone is easier in Malta than in Czech, because here the people probably would not even pick up the phone. I was working with two other girls from my school and I'm really grateful, that I was working with them. They were really nice and understanding. It was nice to have someone else there with me

when the job got a little too annoying. On our last day John and the boss took us to this luxury Maltese restaurant. The food was amazing and they even had a horse meat on the menu, which we found really weird but it is normal in Malta.

#### Accommodation

All of the students were settled in the centre of Malta in a building with many apartments for 4-5 people called Vista-point Cast. I was with my two friends from my class Terka and Míša and in another room in our apartment there were two other girls Jolana and Dia that were really nice. We had so much fun in the apartment while trying Maltese food and drinks or cooking some food. But most of the time we ordered something from Bolt. Other students from the countries like Poland were settled there and some of them were really nice but most of them were making terrible mess and made a lot of noise in the night.

#### Free time

Malta, with its rich history and stunning landscapes, offers a plethora of activities for visitors during their leisure time. From exploring historical landmarks to indulging in retail therapy, there's something for everyone to enjoy. Malta boasts a wealth of historical and cultural landmarks waiting to be discovered. Visitors can wander through the ancient streets of Valletta, the capital city, and marvel at its Baroque architecture, including the impressive St. John's Co-Cathedral. The UNESCO World Heritage Site of Hal Saflieni Hypogeum offers a fascinating glimpse into Malta's prehistoric past, while the fortified city of Mdina transports visitors back in time with its medieval charm. Traditional markets, such as Marsaxlokk Fish Market, provide an opportunity to immerse oneself in local culture and sample fresh seafood and local crafts. Alternatively, modern shopping centres like The Point



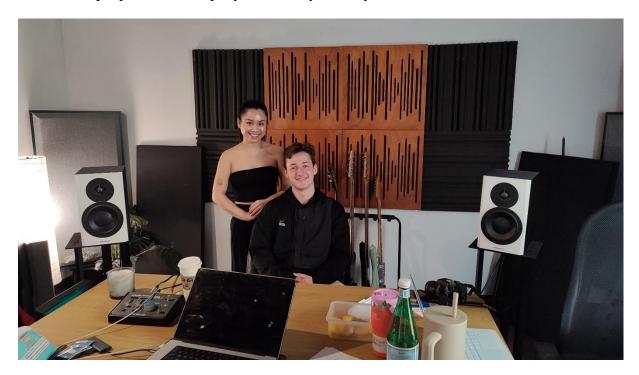
Shopping Mall in Sliema offer a wide range of clothes, shoes and other accessories. I bought many things in Malta like new jewellery and two pants. Getting around Malta is relatively easy, because there many bus lines but almost every single one was late and you had to wait there for at least 10 extra minutes. We were late to work almost every day because of this issue. We got this amazing transport card called Tallinja and because of this card we could travel around Malta for free and we have it for the rest of our lives. The buses offer convenient access to major tourist destinations across the islands. Alternatively, taxis and ride-sharing services offer flexibility for those looking to explore at their own pace. For a unique experience, ferries connect the main island of Malta to its smaller sister islands, Gozo and Comino, allowing

visitors to discover hidden gems off the beaten path. Whether it's delving into Malta's rich history, indulging in shopping delights, or navigating the islands' picturesque landscapes, free time in Malta promises an unforgettable experience for visitors of all interests.

# Martin Gajda

Work

I was working at The Insynk Collective which is a collective of freelancers who are working together. They produce music, organize events, make photos for marketing agencies... My stay there was amazing. When we got assigned the companies and I saw the company websites, I knew it would be a match. When I got there for the first time and I met Andrew (my supervisor and co-founder) I instantly knew the stay at the company would be amazing. The first day I got assigned to do some market research, which was a pretty easy task for me. Before I got it finished, I met Claude (second co-founder) which was giving off really good vibes. I went to work almost every day at 9:30. Which was ideal time that I got enough time to sleep. I was doing some research, administrating, making presentations... just lot of administrative. But one day we were shooting some products on the beach. So, we were also helping with the photos outside. All people in the company were really friendly and chilled.



## Accommodation

We were living in an apartment for four people. I was there with my friends Filip, Martin and Šimon. At first, I was little sceptical if we can get along for 2 weeks. But we managed to do it well, without any unintentional fights. We were all sleeping in the same room but it was all right because nobody snored. The kitchen wasn't that big but it was enough for our cooking skills. We cooked almost every day. The great thing about our accommodation was that everybody from our school was living in the same building. So, we could socialize with each other. One day we found out that there are students from other countries, so we chatted with them and we found out that we got along. We were talking with them for the rest of the stay.

#### Free time

In our free time we had some planned activities with our teachers and rest of the people from our school. We had a guided tour through Valletta, which was great, the only downside was that the weather was not very great. At the weekend we had planned trip to Gozo, which is another island of Malta. We went on the trip pretty early, at first, we travelled with bus to the harbour from there we took a ferry to Gozo. At Gozo we visited Citadella which was really impressive, from the Citadella you could see the whole island which was really beautiful. We wanted to go to the lunch at the Victoria, which is the city where is the Citadella located. But everywhere were too many people so we couldn't sit at the restaurant. So, we looked up at maps that 5 minutes of walking is some good reviewed bistro. We went there but it was looking terrible and we were already very hungry. But nobody wanted to eat there so we were at the dead end. But then we noticed that over the road there is some café, so we went there to see if they cook. And they did so we decided to go there. At first the girls were against it but there was no other option than the café. We sat down and ordered pizza, there was only one old man, but he was very pleasant. He said that it might take some more time because he is there alone. We were completely okey with that. In like 30 minutes he was finished and we were pretty impressed by the speed that he could make 8 pizzas. And the pizzas were amazing. At the first look, the café didn't look like something where they cook and at the end, they made a very tasteful pizza. I think we found the hidden gem of Gozo.

We also had some free evenings so we went around Malta to see some local bars and restaurants and every place where we went was giving off really good vibes.

Overall, my stay at Malta was amazing, if I could I would stay there much longer.

# Diana Klusáková

Work

I worked for a real estate company that specializes in renting accommodation all around the island of Malta. My tasks mostly consisted searching for ideal properties according to the description that I was given. I searched for the accommodation in a special system that I was given a password into. Other tasks included basic administration in the office. As a recommendation I would say that it is important to not be scared to ask for help or for further explanation of the task that you were given if you do not understand it fully. It is



better to ask for clarification than doing it wrong. It is also very important to search about Malta's public transport beforehand. I personally got lost on the first day because I did not do my research properly.

#### Accommodation

All of us students lived in the same accommodation building. We lived in apartments that had two bedrooms each. One bedroom was for two people and the other bedroom was for three people. Each bedroom also had its own bathroom. The apartment also had a full kitchen with a living room. The apartments were very nice and modern in my opinion. We had to buy and cook our own food. I think that really taught me big responsibility. I believe that it was very convenient that all of us lived in the same apartment building

#### Free time

My workplace was really close to the ocean. Every afternoon after work I would walk to a promenade that was alongside the water and I would take a walk with magnificent views. The promenade took me to a little local square where I would check the shops. Sometimes I would go and find a good spot where it was comfortable to sit at and I just relaxed by the water and listened to the ocean. On the last day I went to the Golden Bay beach. It was an amazing experience. I did not get to swim in the water because it was too cold but I enjoyed it even without swimming. I would definitely recommend visiting this beach since it is so beautiful. We also lived very close to the capital city Valletta which was very convenient. If we wanted to visit the city, we just had to take the bus for 15 minutes. We also lived pretty close to Sliema. In my personal opinion Sliema is one of the prettiest cities in Malta. I really enjoyed going there. They have many nice shops and shopping malls and amazing restaurants. I would definitely recommend it to everyone.

# **Šimon Mátl**

# Work

The ten days of our internship started with a seemingly easy task – that is to get to work. However, on the first day we were faced with the reality of Maltese public transport. In my experience, it doesn't get stuck in traffic, like ours in Czech Republic. The problem is that the busses don't stop on bus stops at all. There simply aren't enough buses to take all the people to work or to school in the morning. That means a possibility of a bus driver just waving at you from behind the windscreen and passing you by, because of how it's already full. That can happen three times in a row.



The best solution for this problem is to walk on your own two feet. If you can't, I recommend making sure you have some extra time to wait on the bus stop.

It's ok not to come exactly on time on your first day, because they know of the trial you have been put through. For work advice, just be genuine and open-minded while you learn the ropes. What comes after is obviously dependent on the people in your workplace. Rest assured, they don't bite (because you're new and won't be sticking around for that long). Come dressed as you're told by the teachers. It's best to come prepared, so when you are to be dressed smart, do so and then ask there or just see what the others are wearing.

Your tasks won't be anything extra difficult and should be easy to grasp. Use your English as much as possible so that you improve.

#### Accommodation

The water is drinkable. Well... In the kitchen at least. And yes, it tastes disgusting. Boiling it helps a little. I recommend bringing or buying some tea, so that you don't have to taste it the

first thing in the morning. Buying packed water is also an option if you have the money. At least occasionally when you feel like you qualify for a reward.

Cans and plastic bottles can be recycled and a deposit to motivate people to do so is included in the price. If you have the time, save money and help the planet.

### Free time

You should definitely at least dip in the water. For swimming, you might want to check out the Golden Bay or St. Pauls Bay, if you aren't interested in rocky beaches with high waves like on Sliema beach. We also found a spot in Valletta, but I don't remember, where it was as we kind of stumbled upon it by accident. I think it was on the west coast...



To get to Valletta, it is best to go from the Qroqq bus stop. Qroqq 4 platform specifically is located behind the skate park and around the corner. There is no shame in going with Bolt when you need to get home in the late evening.

As for local specialities, try pastizzi, the traditional pastry. Then there is local beer, which is said to have a pleasant and refreshing taste.

Spend your time with those that came with you and get to know them. "What happens on Malta, doesn't have to stay on Malta." Find the people you want to hang around with and go exploring the island!

# Veronika Peclová

#### Work

I worked at BCP Real Estate. I was given the task of calling property owners and finding out if their property was still available. If they were, I had to ask for various details, such as how many bedrooms and bathrooms the apartment had, what the price was, whether the owner had any preferences in terms of tenants, etc. As for my colleagues, my supervisor didn't have much time for me, but when I really needed something, she always helped me.

#### Accommodation

We stayed in the Vista Point apartments, Cast in Msida. There were 5 girls in our apartment, we had 2 bedrooms, one for 2 girls and the other for 3. Each bedroom had its own bathroom, which was a great advantage, especially for us girls. The apartments were adequately equipped, I don't think we lacked anything. We had a washing machine which was great, the kitchen was also equipped, we had enough cutlery, pots and all the utensils. Of course there was a microwave. The living room and both of our bedrooms had air conditioning, which could be used to keep the heat on on cold nights, which we took advantage of from time to time. Another advantage was the balcony where we could sit. The only criticism I would have of the apartment might be the water pressure in the shower, which was really crappy, but otherwise everything was fine.



# Free time

We often spent our free time in the apartments together, playing cards for example. Besides that, of course, you could go to Sliema, which wasn't that far from the accommodation in Msida. There were lots of restaurants, shops, but also lots of benches along the coast where you could

just sit. There is also a shopping centre in Sliema called The Point, Malta, which we also visited. It was also fairly quick to get to Valletta by bus, where we could see the sights, or go out to eat or just hang out. There were also fireworks in Valletta, which was a nice spectacle, but they could also be seen from the coast in Sliema. As far as transport goes, the buses absolutely do not run to timetables, we were glad when anything came at all. It also happened quite often that the bus had already arrived completely full, so we were unlucky because the driver wouldn't let us on. I would recommend going really early. Sometimes it's better to walk, though. Of course there are many beaches in Malta, but unfortunately I didn't try any of them due to the weather. However, for hardy people it was definitely possible to go swimming in the sea.

# Jolana Sedláková

#### Work

During my time in Malta as part of the Erasmus+ program, I had the opportunity to work at Solar Solutions Ltd. My job involved contacting old customers over the phone, offering them solar batteries, working in their digital system and also preparing sheets in Excel. For the first three days we were introduced to how to make the call and how we should react and speak to the customer so there was no pressure on us and our supervisor explained everything to us. This experience was not only professionally enriching but also enjoyable due to the amazing colleagues we had the pleasure of working with. Everybody was so nice there, they gave us tips on what to see in Malta, about the traffic and even ordered us their local speciality - pastizzi. I think we would not enjoy the stay that much without them.

#### Accommodation

Our accommodation during the Erasmus+ program was cosy, there were spacious apartments designed for groups of five. Each apartment boasted a well-equipped kitchen integrated with the living room area, featuring two sofas and television for relaxing after a day of working.

There were two bedrooms, one for three occupants and the other for two, each bedroom had its own bathroom with a toilet and a shower. It was not only our group who enjoyed these facilities, students from other countries participating in Erasmus also shared the same housing. The location of the accommodation was also great. Within one kilometre we had access to grocery stores for our daily essentials and bus stops. This combination of comfort and convenience truly made our stay even better.

#### Free time

We made the most of our free time exploring the island's rich history and natural beauty. On our first day, we embarked on a guided tour of the historic capital, Valletta. Later, we had a dinner together. On Wednesday we also went on harbour cruise, which provided us with



relaxing and scenic views of Malta's coastline. Weekends were filled with exciting excursions, including a ferry ride and bus journey to the island of Gozo. There was stunning scenery, we were lounging on the shores of Xlendi beach where some of us were brave enough to go swimming. We also explored the streets of Victoria, mainly the historic citadel. Evenings after work were spent leisurely strolling through local shopping centres, going to the beach or just hanging around at our apartments. Even though the weather there was not very pleasant we tried to make the most of our stay in Malta.

# Julie Stejskalová

#### Work

I took part in Erasmus+ in Malta from 14th April to 27th April. During these two weeks, I worked in a company called Solar Solutions. The company deals with renewable energy. The main products that this company offers are PV panels, battery systems, solar water heaters, and EV chargers.

When we arrived at the company on Monday 15th everybody who worked there was really nice and welcoming especially our supervisor. It was like that for the whole two weeks so that was really great. The first two days he showed us the whole company, introduced us to the rest of the work team, and explained to us some stuff about how the panels work and also how the battery system to the panels works because as he told us the first day our job was to call old customers and offer them battery storage to their panels.

Another thing that was our task was to find telephone numbers of the customers in their computer program and write them into an Excel sheet. Then we printed the sheets and called the customers. I learned more and better to react in English.

#### Accommodation

We stayed in an accommodation Vista Point, Triq l-Universita, Msida. The apartment we stayed in was beautiful, there were two rooms, the first room was for two people and the second one where I stayed was for three people. In each room there was also a bathroom. We had a shared kitchen and living room. There was also a balcony connected to my room, where we spent some of our free time.

#### Free time

During our two-week stay in Malta, we visited the capital city of Valletta. The first time we visited Valletta was on Monday 15th with the rest of the group and there also was a guide with us and she showed us and told us information about some of the most known and important sights in Valletta. I visited



Valletta during these two weeks one more time with my friends. Valletta is really beautiful city. On the weekend we travelled by bus to the port of Cirkewwa and from there by boat to the island of Gozo. At Gozo, we visited the capital city of Victoria. Then we travelled by bus to small village of Xlendi and there we visited Xlendi Bay.

As I have already said, we had our kitchen so we usually prepared some pasta with pesto and some vegetables. We went to the nearest supermarket called Dave's and bought some ingredients to prepare the food or we just bought already prepared food.

In Malta, we travelled by bus. We received a card for Malta public transport and with it, we could travel through the island (to our workplace, to a city, etc.). A lot of the time the buses were late or they didn't even show up. So, we sometimes took Bolt and went to the place by Bolt.

# Hana Zimulová

#### Work

My company was Remax, which is a real estate company. The company was not that far from the accommodation and it was easy to walk there. The company had a very pleasant office space

and my colleagues exuded positive energy. Everyone was nice and I always enjoyed talking to everyone and learning more about their personal and professional lives. My boss, Anna, was an Italian and you could really feel it from her. She exuded positive energy every day and was always full of joy. She was very hardworking and inspiring. I loved that even when I told them the craziest dream I had about my future, they all always supported me and tried their best to advise me to be successful. I felt very comfortable and positive there. My job was to create advertising and information leaflets for properties, which were then uploaded to the Property Market website. It was lovely to see all the leaflets posted. I also communicated with potential property sellers for Remax. I always found properties on the Malta Market page and called the owner. It was great for me to try communicating in a foreign language



and I enjoyed it. I even managed to get one property arranged and Anna and the lady are already working on selling it. I was well received and praised by everyone. It was a great experience to try working in a different working environment.

#### Accommodation

I was delighted with the accommodation. The best part was definitely the fact that we all stayed at the same hotel and we were all close and could get to know each other much better. I got to know the other students from our school and formed new friendships. The accommodation was nice and new. A few things could always be improved, but overall, I rate it very positively. I sat with my roommate a lot and we became great friends. The kitchen was also great, and we cooked in it quite often. We spent almost every evening together and got to know each other a lot more. That was the biggest advantage of sharing a hotel.

#### Leisure time

I really liked the fact that we had free time every day after work, which we could use as we wanted. We went shopping together and just walked to the sea. The internship also included trips together. The first trip was a boat trip around the island. I honestly didn't like that one that much because the weather wasn't the best and boating doesn't make me feel good. This trip suited me least of all. The next trip was a trip to the island named Gozo. The bus ride to the harbour took over an hour which was not entirely pleasant. There was a ferry waiting for us at the harbour. The trip took about 20 minutes and was much more pleasant than the previous boat trip. The Gozo island is small but at the same time magical. We visited the capital city called Victoria where we had plenty of free time and could see whatever we wanted. We then moved out to sea to the cliffs. The view from the cliffs was really beautiful and calming. The boys even swam in the sea. On the way back we saw a beautiful sunset. They are the most beautiful by the sea. One evening we all watched the fireworks together and afterwards we played games together on the apartment and got to know each other more. We spent the last day in the city, had lunch together and finally ended the day on the beach by the sea. I believe no one wanted to go home. Malta is very beautiful and I really enjoyed the whole internship. I would love to go back there.



# Created by the students of the Business School and Further Education College Brno, Kotlářská, allowance organization

October 2023: Michal Flek (3. A), Michael Ceyp (3. A), Klára Cimbalníková (3. A), Gabriela Pitáková (3. A), Natálie Drapelová (3. A), Lenka Čermáková (3. B), Nomin-Ujin Sarangerel (3. B), Aneta Peterková (3. D), Kieu Thanh Hoang (3. LA), Veronika Novohradská (3. LA), Sofie Naďová (3. LA), Denisa Halouzková (3. K), Anna Spevárová (3. K), Adéla Richterová (3. EP)



April 2024: Šimon Mátl (3. LA), Martin Gajda (3. LB), Fanny Dinhová (3. LB), Veronika Peclová (3. LB), Julie Stejskalová (3. LB), Barbora Bučková (3. LB), Filip Džozlić (3. B), Martin Fiala (3. B), Diana Klusáková (3. LA), Jolana Sedláková (3. C), Tereza Ciróková (3. A), Sandra Frišaufová (3. A), Michaela Čechová (3. A), Hana Zimulová (3. B)



Edited by Ing. Olga Koudelková, Mgr. Martina Lojdová

The European Commission support for this project does not constitute an endorsement of the contents of the brochure which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.